



Terms and Conditions

These Terms and Conditions apply to private-hire bookings made through the London Bus 4 Hire website and outline the responsibilities and obligations of the hirer and the company responsible for the booking.

Who your contract is with

London Bus 4 Hire serves both our Usk and London operations. Your contract will be with the company identified on your quotation and booking confirmation: either London Bus 4 Hire Ltd or LondonBus4Hire (London) Ltd. References to "the Company" throughout these terms mean the contracting company named on those documents.

Governing law and jurisdiction: These Terms and Conditions are governed by the laws of the United Kingdom and any disputes will be subject to the jurisdiction of UK courts.

1. General

1.1 Vehicle Capacity: The vehicles are Routemasters and can carry either 64 or 72 passengers seated.

1.2 Responsibility for Damage: The hirer is responsible for any damage to the vehicle, its fittings, or equipment caused by the negligence or misconduct of any passengers carried thereon.

1.3 Driver Hours: The hirer may not cause the hours of work or driving performed by the driver to break the law relating to drivers' hours as set out in the 1968 Road Traffic Act and any subsequent amendments.

1.4 Force Majeure: The company shall not be responsible for any failure to execute this contract by reason of accident, fire, tempest, strikes, road works, mechanical breakdown, or any cause outside their control (each and any a "Force Majeure Event"). If a Force Majeure Event occurs and is not a result of an act or omission of the hirer, the Company shall reimburse the hirer any amount paid (less any non-refundable deposit if applicable) but shall have no further liability.

1.5 Loss of Property: The company shall not be responsible for loss or damage to luggage or other property brought onto the vehicle during the period of hire however caused.

2. Routes, Pick-up Points and Set-down Points

2.1 Route Suitability: It is the Hirer's responsibility to ensure a suitable route for the bus. The bus requires a minimum height clearance of 14 foot 8 inches; bridge heights and tree branch heights must be considered. Any weak bridges must also be taken into account. The final decision regarding the safety of the passengers and the bus rests with the driver on the day.

2.2 Departure Timing: The bus will depart 15 minutes after the booked pick-up time. If the hire is delayed on the day due to late passenger boarding, there will be a charge of £75.00 per hour or part thereof, subject to availability.

3. Safety

3.1 Passenger Movement: Passengers may not move between the upper and lower decks while the bus is in motion.

3.2 Seating Requirement: Passengers must remain seated while the bus is in motion.

3.3 Open Platform: Passengers must not travel on the open platform.

4. Age Restrictions

4.1 Minimum Age for Hirers: All hirers must be over 21.

4.2 Supervision for Young People: For children's parties and other bookings catering for young people under the age of 16, there must be at least 1 responsible adult for every 8 young people.

5. Smoking

No Smoking Policy: There is absolutely NO SMOKING allowed at any time on the bus.

6. Alcohol

Alcohol Consumption: No alcohol is to be consumed on the bus without prior agreement, and only plastic glasses are to be used.

7. Authority of the Driver or Conductor

Driver/Conductor Authority: The authority of the driver and/or conductor is final. They have the right to stop the bus, cancel the hire, or ask passengers to leave the bus at their discretion for reasons of safety, health, behaviour, or any other reason. In such an event, the hirer will not receive a refund or compensation.

8. Extra Charges

8.1 Additional Charges: Additional charges such as parking fees, bridge crossing fees, or ferry tickets will be levied in accordance with the charges imposed by the company supplying the services. Such charges are to be paid on demand.

- 8.2 Fuel Surcharge: For all bookings, there may be a fuel surcharge should fuel prices increase. Any surcharge will only be in line with the fuel price increase.
- 8.3 Admin Fees: Any changes made to the booking within 30 days prior to the hire date will incur an admin fee of £50.00.
- 8.4 Cleaning Fee: Upon return, if the bus exhibits litter and mess, a cleaning charge of £75 per hour or part thereof will be applied. This charge is determined based on the assessment provided by the cleaning crew.

9. Journey Times

Journey Time Guarantee: There is no guarantee that the vehicle will perform the journey in any given time, and the company shall not be accountable for any loss, inconvenience, or damage which may arise from any delay, detention, or breakdown.

10. Payment Methods and Terms

- 10.1 Advance Payment: All hire bookings are payable in advance.
- 10.2 Deposit: A non-refundable deposit of £200 per bus is payable at the time of booking.
- 10.3 Balance Payment: The balance of the hire charge is due one calendar month before the hire date.

11. Destination Blinds and Advertising Boards

- 11.1 Notice Requirement: If required, a minimum of 2 weeks' notice must be given. The text must also be submitted in writing/email.
- 11.2 Governing Law: The Terms and Conditions are governed by the laws of the United Kingdom and any disputes will be subject to the jurisdiction of UK courts.

PRINCIPAL BUSINESS	LONDON OPERATION
London Bus 4 Hire Ltd	LondonBus4Hire (London) Ltd
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